

Guidelines of Grievance cell:

- 1) Each Grievance petition within seven days of the incident, indicating Name, address and telephone number.
- 2) The complain must be in the written form addressed to the Chairperson of the Grievance Redressal Cell either in offline or online mode
- 3) The Grievance cell follow the following step
Step 1: Responding to a grievance
Step 2: Investigation
Step 3: Grievance hearing
Step 4: Grievance outcome
- 4) Grievance Redressal cell deals with all types of grievances, complaints and malpractices including those received from students, faculty and other stakeholders
- 5) The Grievances will be resolved in an equitable and timely manner

Members of Grievance redressal committee for the Session 2020-2021

- 1) Dr. Manoshikha Baruah_ president
- 2) Mrs. Mousumi Dutta_ Teacher Incharge
- 3) Smritijyoti Goswami_ Member
- 4) Ms.Principriya Phukan_ C.R, Student Coucil
- 5) Mr. Kangkan krishna Hazarika_ C.R., Student Council

